



Nextrio Managed Services Maintenance Timeline

WORKSTATIONS											
	7PM	8PM	9PM	10PM	11PM	12PM	1AM	2AM	3AM	4AM	5AM
SUN	Patch & Software Scans			Anti-Virus Scan			Software Deployment Update			Audit Scan	
MON	Patch & Software Scans			Anti-Virus Scan			Software Deployment Update				
TUE	Patch & Software Scans			Anti-Virus Scan			Patch Updates (Test Groups)				
WED	Patch & Software Scans			Anti-Virus Scan			Software Deployment Update				
THR	Patch & Software Scans			Anti-Virus Scan			Software Deployment Update			Audit Scan	
FRI	Patch & Software Scans			Anti-Virus Scan			Software Deployment Update				
SAT	Patch & Software Scans			Anti-Virus Scan			Patch Updates				

SERVERS											
	7PM	8PM	9PM	10PM	11PM	12PM	1AM	2AM	3AM	4AM	5AM
SUN	Patch Scans	Backup Window					Patch Updates			Folder Backup	
MON	Patch Scans	Backup Window					Audit Scan			Folder Backup	
TUE	Patch Scans	Backup Window					Maintenance Procedures			Folder Backup	
WED	Patch Scans	Backup Window					Software Deployment Update			Folder Backup	
THR	Patch Scans	Backup Window					Audit Scan			Folder Backup	
FRI	Patch Scans	Backup Window					Maintenance Procedures			Folder Backup	
SAT	Patch Scans	Backup Window					Software Deployment Update			Folder Backup	

Patch & Software Scans	Patch refers to Microsoft operating system updates, patches and hotfixes installed compared to what has been approved for installation
Patch Updates	Software refers to 3rd party applications handled by Software Deployment (Java, Adobe, etc)
Audit Scan	Installing missing items identified, or new items that have been released since last update window
Backup Window	Scan the machine hardware and software attributes, alerting on hardware changes on Servers
Folder Backup	If using NMS Backup services, this is the window of time for image backups, most launch between 8/9PM unless multiple servers at the site
Software Deployment Update	Workstation window is for specific workstations that are being backed up under a NMS Backup agreement
Maintenance Procedures	If using NMS Backup services, this is the window of time for the separate folder backup of critical data for offsite preparedness
	Software deployment and update - Can install and update 3rd party applications such as Java, Adobe, Internet Browsers
	Nextrio best practice maintenance tasks for best performance - Drive defragmentation, flush temporary files, annoyance removers, etc

Software Deployment and Update includes these 3rd Party titles for updating, if installed on the operating system

SUNDAY	iTunes	Safari			
MONDAY	Adobe Air	Adobe Flash	Adobe Flah (IE)		
WEDNESDAY	Chrome	Java	Citrix Receiver		
THURSDAY	Skype	Silverlight			
FRIDAY	Adobe Reader	Acrobat	Firefox		

*No Software Deployment Update on days when patching for Microsoft is scheduled (Tuesday and Saturday)

Java updates are applied to those clients without a LOB requirement for a certain old version needed.